

# ARE YOUR RIGHTS NOT BEING RESPECTED?



YOU CAN APPEAL TO THE DEFENDER OF RIGHTS  
**FREE OF CHARGE.**  
THEY WILL EXAMINE YOUR SITUATION  
AND PROPOSE A **SUITABLE SOLUTION.**

## 09 69 39 00 00

THE DEFENDER OF RIGHTS IS AN INDEPENDENT  
AUTHORITY RESPONSIBLE  
FOR **DEFENDING RIGHTS AND FREEDOMS**  
IN FRANCE.



“THEY REFUSED TO ENROL MY CHILD  
IN SCHOOL.”

“I CANNOT ACCESS UNIVERSAL HEALTH  
PROTECTION (PUMA).”



“I CAN'T MANAGE TO GET THE ADA  
(ASYLUM-SEEKER ALLOCATION/ALLOCATION  
DEMANDEUR D'ASILE) OR THE RSA  
(ACTIVE SOLIDARITY INCOME/REVENU  
DE SOLIDARITÉ ACTIVE).”



**Défenseur des droits**  
RÉPUBLIQUE FRANÇAISE



AS AN ASYLUM-SEEKER OR PERSON RECOGNIZED AS A REFUGEE, FRENCH AND INTERNATIONAL LAW PROTECTS YOU ACCORDING TO YOUR SITUATION.

### PERSON RECOGNIZED AS A REFUGEE

Access to housing  
Access to health cover  
Right to family reconciliation



### ASYLUM-SEEKER

Access to material reception conditions  
Access to health cover  
Right to education of children

THE DEFENDER OF RIGHTS MAY INTERVENE WITH THE RELEVANT AUTHORITIES, PROPOSE APPROPRIATE SOLUTIONS OR DIRECT YOU TO AN ORGANISATION THAT CAN HELP YOU.

## CONTACT US **FREE OF CHARGE**



**09 69 39 00 00**

From Monday to Friday,  
from 9 am to 6 pm

**defenseurdesdroits.fr**

Online form /  
"Petitioning the Defender of Rights"



The Defender of Rights cannot rule on the merits of the reasons for the asylum claim or challenge the decision of OFPRA or CNDA. It is solely competent to respect the administrative procedure and the rights granted to refugees.



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